Smart Municipal Service Delivery & Revenue Enhancement Strategy Using GIS





Welcome

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Smart city-Smart Delivery & GIS

- Create sustainable intelligent communities
- Embrace the concept of less is more.
- 24/7 ready Digital Map,
- Use it as a Planning Tool
- Can display the problems and the solutions on the maps

Which Promote -

- Transparency
- Accuracy
- Productivity
- Efficiency
- Quality
- Equality
- Revenue
- Accountability



Presentation content

- Municipal GIS
- Revenue Enhancement Strategy
- Mapping Strategy
- Mapping Public Services Utility infrastructure inventory / Additions
- Use of Municipal GIS Map
- Case Studies,
- Question / Answer session

Defining Municipal GIS

- Geography Municipal Area/ Space (Importance of space)
- Information Relevant Data and its meaning
- System Electronic tool to help analyze space and data.

Thus identifying gaps in Planning and Revenue with ease.

A PLANNING TOOL

Revenue Enhancement Strategy

- Create/Update Digital Map of the city,
- Integrate present data of revenue streams to digital map,
- Resurvey the selected streams with the help of present attribute data integrated map,
- Create different layers for the different streams
- Update-Add/ Delete attribute / spatial data as on site,
- Authenticate and Use
- Explore new streams

Municipal Area Mapping Strategy

The following information may be incorporated in the mapping of the city :

- Maintain City-Wide (Enterprise) Perspective
- Master Plan for Land Use
- Boundaries (municipal corporation, ward)

Mapping Public Services Utility infrastructure inventory / Additions

- Roads (Name according to the importance)
- ✓ Road Improvement & Assessment
- ✓ Road Sign Inventories
- ✓ Road Reporting & Inventory
- ✓ Flyover
- Railway line with station (main, circular, metro)
- ✓ Tramways
- ✓ Ferry
- Bridges (railway, road)
- Canal (with name)
- Locality name

- Other Public utilities
- ✓ busterminal,
- ✓ railway reservation counter,
- ✓ airline office,
- ✓ fire station,
- ✓ police station,
- ✓ bank,
- ✓ market,
- milk booth, public call office)
- Important landmarks

Mapping Public Services Utility infrastructure inventory / Additions (contd)

- House number (Ward Number, Sector/Block Number)
- Property Tax Assessment
- Mapping of Advt.-Boards and its revenue Management system
- Asset Mapping and Management Practices
- Land use (built up area, park/garden/green field, water body)
- Places of worship (temple, church, mosque, gurdwara)

- Health centre (hospital and nursing home, blood bank, clinic/dispensary/medical store, pathological laboratory/diagnostic centres, eye bank)
- Areas Natural Features, Green Infrastructure Inventories, City Regulated Parks & Recreation centres,
- Telecom (post office)

<u>Use of Municipal GISMAPs in various</u> activities....

□ Planning and revenue generation.

Delimitation of Wards,

□ Ward wise Backward Population Survey,

□ BPL(Below Poverty Line) Survey,

□ For planning, design/ implementation of water supply & sewerage projects under JNNURM,

□ For power distribution planning and revenue generation,

Census - For enumerator block boundaries,

GIS Maps used in Census-2010



Demarcation of open main Drains



New House Numbering Building ID Generation









In different municipal departments



Engineering Department

- Measurement of road length & width.
- Year wise marking of constructed roads and drains & Cost.
- Linking of MIS data & picture of the road with spatial data (Map).





Health & Sanitation Department







Allotment of Sanitation Beats for Sweepers & Sanitary Inspectors



GIS Map for Traffic Planning

Can Use GIS Map' for
Development of
Comprehensive Mobility
Plan

• We can use GIS Map's for identify/making

- •No Vending Zone.
- Semi Vending Zone
- •Vending Zone
- Regulating Traffic





Marking Parking Locations



Disaster Management planning



Case Studies

- Ad GIS
- GIS Based Property Management System



GIS as a tool for Revenue Enhancement through Advertisement.....









AD-GIS

- An Advertisement fee is collected from the following sources:
 - 1. Hoardings / uni-poles erected in municipal sites
 - 2. Hoardings / uni-poles in private premises
 - 3. Hoardings / uni-poles in Government-leased sites
 - 4. Glow / neon sign boards
 - 5. Bus Shelters
 - 6. Brand names
 - 7. Mobile advertisements
 - 8. Pole ads
 - 9. Miscellaneous

AD-GIS

- ✤ Locations for advt. marked on the map,
- ✤ Data base readily available & 24/7 access
- ✤ AD-GIS used for fixing the premium locations,
- * Unauthorized advts. located on the map, removed/ regularized.
- Photograph of advt. attached with location,
- Financial loss percent & amount (from unauthorized advt.) calculated,
- With the help of map one may reach easily at the advt. site
- The survey & photograph of map used as evidence for revenue collection & legal action
- The data helped in the visualization of the advt. scenario of the city/area

Methodology for AD-GIS

- GPS survey ward wise in the prescribed format
- Photograph of advt.
- Linking photograph on GIS map.
- Field authentication of survey data
- Final data base creation.
- Data analysis.
- Updating.
- Conclusion

SAMPLE SURVEY POINT COVERED IN DATA SHEET

- Road/lane name
- Name of advt. Agency
- Variety of advt.(Unipole/ Cantilever/ Kiosk/ Hoarding/ Decorative pole/ Cross road/ Gantry)
- Size of advt.
- No. Of kiosk/ tree guard/ decorative pole
- Location of advt.
- Landmark
- Permission from KMC- Yes/No
- Approval date & expiry date of advt.
- Matter of present advt.
- Advance tax status
- Site suitability
- Remark

PHOTOGRAPH OF THE ADVERTISEMENT



GIS MAP OF BENAJHABER WARD ADVT.



STATUS OF ADVERTISEMENTS IN SAMPLE Benajhabar ward -SURVEY AREA



Findings of the sample survey Ad-GIS project

- Most of the agencies –
- did not show name & mobile no. ,date of permission & date of expiry on advt. Board.
- did not show registration no. on the advt.
- All the advt. sites were suitable
- The loss of revenue from unauthorized advt. is 27% (Rs.2,31,200) as compared to authorized (Rs.8,69,635) March to Oct

(6 months) in Benajhaber ward which is smallest ward of KMC near Motijheel.

- expect more losses in remote areas.
- Ad-GIS project may enhance revenue by at least 3 times once all the survey and mapping is done and the advts. are regularized

Recommendations

The permission should be given with following conditions:

Must ensure the site suitability. (No hindrance to traffic flow)

Every advt. Agency must display :-

- the name & license no. over advt.
- mobile no. of advertiser.
- date of permission & expiry over advt.

Illegal advt. must be dealt severely.

Property Tax Management System Using Geo-Spatial Technology – A Hurdle race



GIS BASED PROPERTY MAPPING/ TRACKING PROCESS



Implementation stretegy





Benefits from KMC Property Tax GIS Project.....





Lessons learnt

- Joint working to ensure data quality and acceptance of data generated through project
- Ensure and develop quality of manpower employed in the project
- Set Quality Benchmark
- Facilitation and support the implementing agency
- Ensure active stake holders participation
- Follow timelines
- Highlight achievements
- Participate in State/ National/ International Awards

First Complete Municipal Project which has Won State /National and International Awards

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Projects at:

- Agra,
- Bangalore,
- Hyderabad,
- Kanpur,
- Nagpur,
- Kolhapur,
- Goa,
- Gauwhati,
- Tiruchirapalli,
- Varanasi,
- New Delhi
- Nasik
- Gangtok

Institutional Development Action Plan Varanasi

GIS' Asset Mapping and Management



Geographical Information System

•Formulate State Level MIS-GIS Master Plan

- Preparation of Up-to-date large scale Geo-referenced Web GIS map,
- •Updating and integration of Billing data with Map

Asset Mapping and Management Plan

- Prepare Comprehensive Asset Management Plan
- Survey and Mapping of all Assets of VMC/Water Supply, Sewerage and Consumer Connections
- Integrate Asset Map with GIS
- •Transfer of Technology and addition of

THANK YOU